



OVERVIEW

One point of contact for well control support.

The ERC gives customers a single, defined path to CUDD Well Control expertise and NWS operational resources.

01 MEMBERSHIP

The framework in place before any incident.

24/7 hotline

Direct access to the CUDD emergency line.

Defined activation

A single, predefined path from first call to on-site response.

Access to expertise and resources

CUDD Well Control specialists and NWS personnel and equipment.

02 ANNUAL ELECTIVE SERVICES

Each year the customer selects services from four categories.

Emergency preparedness

Contingency plans, response training, tabletop exercises and drills.

Engineering and risk assessment

Relief well planning, kick and dynamic kill modelling, dispersion and radiant heat modelling.

Inspection and well integrity

Rig and well control equipment inspections, integrity assessment, facility audits.

Specialist services and training

Hot tapping, gate valve milling, well control training, case studies and seminars.

03 STANDARD SERVICE REQUEST

Contact

Customer contacts CUDD.

Assessment

CUDD reviews the scope.

Agreement

Scope, schedule and terms confirmed.

Delivery

CUDD and NWS deliver.

**EMERGENCY RESPONSE**

When a blowout or major well control event occurs.

A single call to the ERC hotline starts the ERC emergency response process.

24/7 ERC EMERGENCY HOTLINE

+1 713 849 2769

Call to activate the emergency response process.

04 THE RESPONSE PROCESS

01 Call the ERC hotline

The customer reports the event through the 24/7 ERC hotline.

02 Immediate assessment

Operator collects the available well information, evaluates the situation and provides initial technical guidance.

03 ERC activation

If an on-site response is required, first responder is activated and deployed on-site.

04 Resources are selected

First responder determines the required specialists, personnel and equipment. ERC is activated according to the incident requirements.

05 Mobilization

The selected ERC personnel and equipment are mobilized to the incident location.

06 On-site response

ERC advises the technical well control response and provides the requested personnel, equipment, firefighting and technical support. The customer remains responsible for its site and provides access, information and local operational support.

07 Stabilization and completion

The response continues until the well is brought into a safe and controlled condition. Personnel and equipment are then demobilized, and the response is documented and commercially closed.

05 ROLES DURING THE RESPONSE

CUSTOMER

Reports the event, manages the site and provides local support.

CUDD WELL CONTROL

Assesses the incident and leads the technical response.

NWS

Provides personnel, equipment and firefighting support.



ONE CONTACT · ONE PROCESS · COORDINATED RESPONSE

Governed by the applicable ERC agreement.

